



# Apollo System Warranty

## 10 YEAR MATERIAL WARRANTY

Congratulations on your new Cover Your Pergola system. We stand behind our product and want our customers to be 100% satisfied with their cover. If you have any questions about your warranty, please reach out to [warranty@coveryourpergola.com](mailto:warranty@coveryourpergola.com).

### Products Covered and Duration of warranty

This warranty statement refers to our Apollo System (standard system with polycarbonate connectors) and the Titan Lock System (standard system with aluminum connectors). The warranty is valid ten years from the date of purchase and is non-transferable. The warranty covers material only UNLESS Cover Your Pergola was the original system installer. If installed by Cover Your Pergola, our labor to fix/replace your system will be free in the event of an approved warranty claim.

### Terms of Warranty

If your system should fail for any of the following reasons, Cover Your Pergola will replace any defective materials (panels, trim pieces, and/or other accessories).

- Significant fading/discoloration <sup>a</sup>
- Hail penetration for hail up to ¾" <sup>b</sup>

Labor is covered **if** Cover Your Pergola is/was the original installer. Labor is **not** covered if a different installer was used. The warranty is void if modifications are made to the structure we installed on.

**Cover Your Pergola requires a slope of 4% for the Apollo System to be eligible for warranty claims.**

### How to Submit a Warranty Claim

Submit your warranty claims or questions at [warranty@coveryourpergola.com](mailto:warranty@coveryourpergola.com). An account representative will call or email to schedule an in-person or virtual visit to assess what sheets and parts require replacement.

In the event of natural disasters and severe storms outside of the Apollo System warranty, homeowner's policies should cover this system.

<sup>a</sup> Minimal discoloration is expected several years after installation.

<sup>b</sup> Hail passes through the entire sheet (first layer and second layer).

*\*Warranty eligible structural requirements: Max distance between rafters: 48" (16" – 24" is the recommended spacing) / Max distance between cross bracing: 24" (16" – 24" is also the recommended spacing)*