Hercules System Warranty

10 YEAR MATERIAL WARRANTY

Congratulations on your new Cover Your Pergola system. We stand behind our product and want our customers to be 100% satisfied with their cover. If you have any questions about your warranty, please reach out to warranty@coveryourpergola.com.

Products Covered and Duration of warranty

This warranty statement refers to our Hercules System (premium system with standing seam). The warranty is valid ten years from the date of purchase and is non-transferable.

Terms of Warranty

If your system should fail for any of the following reasons, Cover Your Pergola will replace any defective materials (panels, trim pieces, or other accessories).

- *Significant discoloration
- **Hail penetration for hail up to 3/4"
- ***Wind loads up to 125 MPH and snow loads up to 40 PSF
- ****Leaking at/in the system's seams where sheets attach to each other

Labor is covered <u>if</u> Cover Your Pergola is/was the original installer. Labor is <u>not</u> covered if a different installer was used. The warranty is void if modifications are made to the structure we installed on.

Cover Your Pergola requires a minimum slope of 2% to be eligible for warranty claims.

How to Submit a Warranty Claim

Submit your warranty claims or questions at warranty@coveryourpergola.com. An account representative will call or email to schedule an in-person or virtual visit to assess what sheets and parts require replacement.

In the event of natural disasters and severe storms outside of the Hercules System warranty, homeowner's policies should cover this system.

^{*}Minimal fading is expected several years after installation.

^{**}Hail passes through the sheet (even just first layer).

^{***}Structural requirements: Max distance between purlins: 23" / No cross bracing required.

^{****}Leaking at points where the system connects to or meets the house is not covered.